



## LEAD MAINTENANCE TECHNICIAN

The U.S. Mission in Canberra is seeking eligible and qualified applicants for the position of Lead Maintenance Technician within the Facilities Management Section.

Salary: A\$76,846 p.a. + superannuation benefits

**All applicants must address the qualifications required detailed below with specific and comprehensive information supporting each item.**

**Incomplete applications will not be considered, so please review the how to apply instructions carefully.**

1. A high school diploma or host country (Year 10 Certificate) is required.
2. Completion of technical school training (apprenticeship) in a building trade with industry recognized trade certificate is required.
3. Minimum 3 years of post-trade experience in a building trade is required of which at least six months of on the job work guidance or work supervision experience is required.
4. English Level III (good working knowledge, speaking, reading and writing) is required.
5. Must hold a full unrestricted Driver's license. Please provide a copy of your license with your application.

For instructions on how to apply, please refer to the [duties and responsibilities statement](#).

Forward letter, response to the selection criteria, and resume to the Regional Human Resources Office, via email to: [usaembrhro@state.gov](mailto:usaembrhro@state.gov) by November 17, 2016

Offers of employment are subject to medical and security clearances.

**Note:** *Only short listed applicants will be contacted.*

# Duties and Responsibilities Statement

**POSITION TITLE: LEAD MAINTENANCE  
TECHNICIAN**

**POSITION GRADE LE- 8  
(STARTING SALARY A\$76,846)**

## **DUTIES AND RESPONSIBILITIES**

### **Basic Function of the Position**

The Lead Maintenance Technician is responsible for providing both hands on workshop maintenance and guidance to a multi skilled maintenance team of 13, consisting of Laborer's, Carpenters, Plumbers, HVAC and Electricians.

### **Major Duties and Responsibilities**

#### **1. Performance of Trade Maintenance Operations**

**50%**

The major function of this position is to perform all trade related operations as outlined above. Performs all technical aspects of the position with a significant level of independence. Reports to the MS on the condition of equipment and assets and makes recommendations as required for the periodic replacement. Completes in a timely fashion all maintenance work orders for work completed and will generate work orders as required for any additional repairs. Communicates with other agencies and tenants as to the scheduling of all work. Provides technical guidance, advice and recommendations to the MS or FM on maintenance requirements. On occasion will provide on- site supervision to trades assistant and laborer in the performance of trade related tasks. On occasion will recommend contracted labor to carry out major repairs. Assists in the development of detailed scopes of work for any major repairs involving contracted trade related work. Will perform inspections on such contracted work to assure that the work performed is of the highest professional standard and that it complies with the SOW. Reviews with the MS all requirements for the replacement of tools, equipment and supplies for stock. Will work with the Contracting and Procurement section on the frequent use of Purchase Orders and Blanket Purchase Agreements already set up with local contractors and suppliers. Assists in the scheduling of the replacement of any trade related maintenance to be undertaken during a period of vacancy between occupants. Reports all mishaps and WHS issues in a prompt manner to the MS for action and is available for after-hours call outs for urgent maintenance repairs.

#### **2. Performance of Maintenance Lead Hand (work guidance)**

**25%**

The incumbent will assist the MS and maintenance technicians in all aspects of the maintenance operations on the grounds and to our GOP as outlined above. The incumbent will assist the MS by allocating work tasks to the maintenance team and will be the point of contact between the FM and MS to the workshop team in relation to all work orders and work allocations. Will ensure that work orders are completed in a timely manner and accurately reported to the work order clerk. Ensure all staff work time is completed on work orders is recorded on the staff work activity sheets. The incumbent will assist the MS with the scheduling of maintenance works at vacant GOP, act as the COR with project management responsibilities on contracted maintenance and liaise with the maintenance staff and contractors on the schedule for completion of work. The incumbent will assist with allocation of escorts in order to

complete work in a timely manner. Will provide guidance in relation to the purchase of material and contracted out maintenance necessary during any make ready work. The Lead Hand (LH) will provide input for employee work performance evaluations. The LH will be the back up to the MS and will be available to respond to after-hours calls for maintenance work or other requirements as determined by the MS or FM.

### **3. Office administration**

**15%**

As directed by the MS the incumbent will provide assist the workshop team with the generation of work order requests, BPA calls, the submission of procurement requests and the submission of VAR's. On completion of contracted maintenance the LH will assist with the receiving of goods and services and the closing out of invoices. The incumbent will communicate between agencies and tenants in relation to the scheduling of work requests.

### **4. Performance of other duties as directed**

**10%**

As directed by the FM and MS, performs other duties to include but not limited to: providing escort to contractors on site, assist other agencies as required, assist in the preparations for special events or functions as required.

**Note:** This position description in no way states or implies that these are the only duties to be performed by incumbent. Incumbent will be required to perform other duties as assigned by the supervisor.

## **QUALIFICATIONS REQUIRED**

All applicants **must** address each selection criterion detailed below with specific and comprehensive information supporting each item. Failure to do so may result in a determination that the applicant is not qualified.

1. A high school diploma or host country (Year 10 Certificate) is required.
2. Completion of technical school training (apprenticeship) in a building trade with industry recognized trade certificate is required.
3. Minimum 3 years of post-trade experience in a building trade is required of which at least six months of on the job work guidance or work supervision experience is required.
4. English Level III (good working knowledge, speaking, reading and writing) is required.
5. Must hold a full unrestricted Drivers license. Please provide a copy of your license with your application.

## **FOR FURTHER INFORMATION**

The complete position description listing all duties and responsibilities may be obtained by contacting the Human Resources Office. Contact Michelle Mohr on 02 6214 5778.

## **SELECTION PROCESS**

When qualified, applicants who are U.S. Citizen Eligible Family Members (USEFMs) and/or preference-eligible U.S. Veterans are given preference in hiring. Therefore, it is essential that these applicants make themselves known as having a hiring preference and specifically address the selection criteria above in the application.

## **HIRING PREFERENCE ORDER**

- (1) AEFM / USEFM who is a preference-eligible U.S. Veteran\*
- (2) AEFM / USEFM
- (3) FS on LWOP\*\*

\* **IMPORTANT:** Applicants who claim status as a preference-eligible U.S. Veteran must submit a copy of the most recent Member Copy Four (4) of the DD-214, Certificate of Release or Discharge from Active Duty, and, if applicable, a letter from the U.S. Department of Veterans Affairs. If claiming conditional eligibility for U.S. Veterans' preference, applicants must submit proof of conditional eligibility. If the written documentation confirming eligibility is not received in the HR office by the closing date of the vacancy announcement, the U.S. Veterans' preference will not be considered in the application process. Mission HR's decision on eligibility for U.S. Veterans' preference after reviewing all required documentation is final.

\*\* This level of preference applies to all Foreign Service employees on LWOP.

## **ADDITIONAL SELECTION CRITERIA**

1. Management may consider the following when determining successful candidacy: nepotism, conflict of interest, budget, and residency status.
2. Current OR employees serving a probationary period are not eligible to apply. Current OR employees with an Overall Summary Rating of Needs Improvement or Unsatisfactory on their most recent Employee Performance Report (EPR) are not eligible to apply.
3. Current NOR employees hired on a Family Member Appointment (FMA) or a Personal Service Agreement (PSA) are not eligible to apply within the first 90 calendar days of their employment, unless they have a When Actually Employed (WAE) work schedule.
4. The candidate must be able to obtain and hold a Sensitive BUT classified security clearance.
5. Candidates who are EFMs, USEFMs, AEFM, or MOHs must have at least one year remaining on their sponsor's tour of duty to be considered eligible to apply for this position at the time of the announcement closing.

## HOW TO APPLY

You **must** explain how you meet **all** of the requirements of the vacant position. Only those candidates providing specific and comprehensive information supporting each of the essential qualifications required of the job advertisement will receive further consideration for the position. Your job application **must** consist of the following documents:

Applicants must submit the following documents to be considered. Failure to do so may result in a determination that the applicant is not qualified.

- ✓ Universal Application for Employment (UAE) (Form DS-174), which is available on our website or by contacting Human Resources. (See “For Further Information” above):
- ✓ A current resume or curriculum vitae and;
- ✓ A document addressing the qualifications required with specific and comprehensive information supporting each item.

*NOTE: You **must** explain how you meet **all** of the requirements of the vacant position. Only those candidates providing specific and comprehensive information supporting each of the essential qualifications required on the job advertisement will receive consideration for the position.*

- ✓ (If applicable) Candidates must provide evidence of their eligibility to work in Australia by providing a copy of their work visa or permit, or residency.

### **INCOMPLETE APPLICATIONS WILL NOT BE CONSIDERED**

**ALL ORDINARILY RESIDENT (OR) APPLICANTS (See Appendix A for definition) MUST HAVE THE REQUIRED WORK AND/OR RESIDENCY PERMIT WITH ONE YEAR WORK APPROVAL TO BE ELIGIBLE FOR CONSIDERATION.**

## WHERE TO APPLY TO

Regional Human Resources Office  
(POC: Michelle Mohr)  
Email: [usaembrhro@state.gov](mailto:usaembrhro@state.gov)

*Only electronic applications can be accepted.*

## **EQUAL EMPLOYMENT OPPORTUNITY**

The U.S. Mission provides equal opportunity and fair and equitable treatment in employment to all people without regard to race, color, religion, sex, national origin, age, disability, political affiliation, marital status, or sexual orientation. The Department of State also strives to achieve equal employment opportunity in all personnel operations through continuing diversity enhancement programs. The EEO complaint procedure is not available to individuals who believe they have been denied equal opportunity based upon marital status or political affiliation. Individuals with such complaints should avail themselves of the appropriate grievance procedures, remedies for prohibited personnel practices, and/or courts for relief.

## Appendix (DEFINITIONS)

**Eligible Family Member (EFM):** An EFM for employment purposes is an individual who meets **all** of the following criteria:

- U.S. Citizen or not a U.S. Citizen; **and**
- Spouse or same-sex domestic partner (as defined in [3 FAM 1610](#)); **or**
- Child, who is unmarried and under 21 years of age or, regardless of age, is incapable of self-support; **or**
- Parent (including stepparents and legally adoptive parents) of employee, spouse, or same-sex domestic partner, when such parent is at least 51 percent dependent on the employee for support; **or**
- Sister or brother (including stepsisters and stepbrothers, or adoptive sisters or brothers) of the employee, spouse, or same-sex domestic partner when such sibling is at least 51 percent dependent on the employee for support, unmarried, and under 21 years of age, or regardless of age, incapable of self-support; **and**
- Listed on the travel orders or approved Form OF-126 of a sponsoring employee, i.e., a direct-hire Foreign Service, Civil Service, or uniformed service member who is permanently assigned to or stationed abroad or, as appropriate, at an office of the American Institute in Taiwan; **and**
- Is under chief of mission authority.

**U.S. Citizen Eligible Family Member (USEFM):** A USEFM for employment purposes is an individual who meets **all** of the following criteria:

- U.S. Citizen; **and**
- Spouse or same-sex domestic partner (as defined in 3 FAM 1610) of the sponsoring employee; **or**
- Child of the sponsoring employee who is unmarried and at least 18 years old; **and**
- Listed on the travel orders or approved Form OF-126 of a sponsoring employee, i.e., a direct-hire Foreign Service, Civil Service, or uniformed service member who is permanently assigned to or stationed abroad or, as appropriate, at an office of the American Institute in Taiwan; and resides at the sponsoring employee's post of assignment abroad, or as appropriate, at an office of the American Institute in Taiwan; and is under chief of mission authority; **or**
- resides at an Involuntary Separate Maintenance Allowance (ISMA) location authorized under 3 FAM 3232.2; **or**
- Currently receives a U.S. Government retirement annuity or pension from a career in the U.S. Foreign Service or Civil Service.

**Appointment Eligible Family Member (AEFM):** An AEFM for employment purposes is an individual who meets **all** of the following criteria:

- U.S. Citizen; **and**
- Spouse or same-sex domestic partner (as defined in [3 FAM 1610](#)) of the sponsoring employee; **or**
- Child of the sponsoring employee who is unmarried and at least 18 years old; **and**

- Listed on the travel orders or approved Form OF-126 of a sponsoring employee, i.e., a direct-hire Foreign Service, Civil Service, or uniformed service member who is permanently assigned to or stationed abroad or, as appropriate, at an office of the American Institute in Taiwan (AIT); **and**
- Is under chief of mission authority; **and**
- Is residing at the sponsoring employee's post of assignment abroad or, as appropriate, at an office of the American Institute in Taiwan; **and**
- Does **NOT** currently receive a U.S. Government retirement annuity or pension from a career in the U.S. Foreign Service or Civil Service.

**Member of Household (MOH):** An individual who accompanies or joins a sponsoring employee, i.e., sponsor is a direct hire employee under Chief of Mission authority, either Foreign Service, Civil Service, or uniformed service member who is permanently assigned to or stationed abroad at a U.S. mission, or at an office of the American Institute in Taiwan. A MOH is an individual who meets the following criteria:

- (1) Not an EFM and therefore not on the travel orders or approved through form OF-126 Foreign Service Residence and Dependency Report of the sponsoring employee; and
- (2) Officially declared by the sponsoring U.S. Government employee to the Chief of Mission (COM) as part of his or her household and approved by the COM; and
- (3) Is a parent, grandparent, grandchild, unmarried partner, adult child, foreign born child in the process of being adopted, father, mother, brother, sister, father-in-law, mother-in-law, son-in-law, daughter-in-law, brother-in-law, sister-in-law, stepfather, stepmother, stepson, stepdaughter, stepbrother, stepsister, half-brother, or half-sister who falls outside the Department's current definition of Eligible Family Member 14 FAM 511.3. A MOH may or may not be a U.S. Citizen.

**Not Ordinarily Resident (NOR)** – An individual who meets the following criteria:

- An EFM, USEFM or AEFM of a direct-hire Foreign Service, Civil Service, or uniformed service member permanently assigned or stationed abroad, or as appropriate, at an office of the American Institute in Taiwan; or
- Has diplomatic privileges and immunities; and
- Is eligible for compensation under the FS or GS salary schedule; and
- Has a U.S. Social Security Number (SSN); and
- Is not a citizen of the host country; and
- Does not ordinarily reside in the host country; and
- Is not subject to host country employment and tax laws.

**Ordinarily Resident (OR)** – An individual who meets the following criteria:

- A citizen of the host country; or
- A non-citizen of the host country (including a U.S. citizen or a third-country national) who is locally resident and has legal and/or permanent resident status within the host country and/or who is a holder of a non-diplomatic visa/work and/or residency permit; and/or
- Is subject to host country employment and tax laws.